

PRESS RELEASE

FOR IMMEDIATE RELEASE

Thursday 22/6/2017

Provision of Ambulatory services to NHIF members

The National Hospital Insurance Fund (NHIF) has entered into a partnership with Kenya Red Cross (E Plus) on the roll out of emergency road rescue and evacuation services as a benefit to all NHIF members and their declared dependants. NHIF in its mission to provide accessible, affordable and sustainable social health insurance will partner with E Plus to deliver a well-coordinated emergency care system in a timely manner.

The NHIF members will access;

- i) Emergency care on site, evacuation and high quality pre-hospital care in specially designed ambulances.
- ii) Transportation and transfer of a sick member or their declared dependant for treatment to the nearest NHIF declared medical facility.

This benefit is available to members round the clock (24/7) and will be accessed through dedicated toll-free number 1199 or 0700 395395.

During an emergency, the caller will be required to identify the principal member's name, the national identity card number, the NHIF number and their location, nature of emergency and where they wish to be transferred to.

NHIF continues to enhance customer relationships through increased channels and offerings to its members. The Ambulatory package is an addition to the superior benefit packages which include outpatient, inpatient, renal dialysis, kidney transplant, MRI and CT scan, drug abuse rehabilitation, chemotherapy and surgical package.



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