

PUBLIC NOTICE

NHIF strives to continuously improve services to the members through the provision of affordable, accessible, sustainable and quality health insurance.

Through the National Scheme (Supa Cover), NHIF members can access various benefit packages namely: Out-patient, In-patient, Maternity, Surgical, Renal Dialysis, Kidney Transplant, Radiology (MRI and CT scan), Oncology (Chemotherapy, Radiotherapy), Drug & Substance Abuse Rehabilitation and Emergency Evacuation.

The Out-patient cover which was rolled out from 1st July, 2015 requires NHIF members to select their preferred out-patient care hospital for themselves and their dependants. NHIF provides the list of healthcare providers contracted to offer outpatient services.

For convenience of service access, NHIF provides various options for one to register as a member, select or change the preferred out-patient facilities, pay monthly contributions and make enquiries through the following platforms:

- a) Website (<http://www.nhif.or.ke/healthinsurance/nhifselfcare/>)
- b) USSD code *155# (available across all mobile telephone networks)
- c) Mobile App “My NHIF” on Play Store and Apple Store



National scheme members **MUST** select out-patient facilities from the updated list of contracted healthcare providers. Due to public demand, the **DEADLINE** for selection has been **EXTENDED** to **31st March 2020**.

All members are advised to update their contact details with current mobile telephone numbers to be able to access the above services for convenience. To update contact details a member can visit the nearest NHIF service point or call the toll free number **0800720601**