

# PUBLIC NOTICE

## TO ALL EMPLOYERS

National Hospital Insurance Fund (NHIF) is committed to ensuring members access outpatient services based on their medical needs, convenience and preference.

Due to the current situation and the Government of Kenya advisory to minimize movement to curb the spread of coronavirus, NHIF has introduced Selfcare platforms which allow members to choose new, confirm existing or change preferred outpatient hospital for themselves and their dependents. The deadline has been extended to 30th April 2020.

As our major partner, we are asking you to convey this message to your employees to use the following platforms:

1. USSD code \*155# on all mobile telephone networks
2. NHIF Mobile App (My NHIF)
3. Our website (<http://www.nhif.or.ke/healthinsurance/nhifselfcare/>)

To access the above platforms the employees, need to update their telephone numbers with NHIF. To add or change a mobile telephone number call us on 0800 720 601 or email [customercare@nhif.or.ke](mailto:customercare@nhif.or.ke) or email the list of employees and their telephone numbers to the nearest NHIF branch.

Dr. Peter Kamunyo  
Chief Executive Officer