

ADDENDUM III

Date: 18th March 2023

RE: SUPPLY, DELIVERY, INSTALLATION AND COMMISSIONING OF COMPUTER SERVERS AND STORAGE CAPACITY ENHANCEMENT- NHIF/018/2022-2023.

Pursuant to the Public Procurement and Asset Disposal Act 2015 Section 75 and its Regulations 2020 a procuring entity may amend the tender documents at any time before the deadline for submitting tenders by issuing an addendum.

Following request for clarification by some bidders interested in participating in the above referenced tender published on 6th March 2023 in the Public Procurement Information Portal (PIIP) <https://tenders.go.ke> and www.nhif.or.ke for the above Tender, the Fund would wish to make the following clarifications;

a) Questions and responses to the clarifications

No	Question	Answer
1	Same Vendor Question.	The storage and SAN Switches must be supplied through the same storage OEM. This is because of our need to have a single support point for the 2.
2	RAID Question.	Please mention the proposed RAID levels Supported with supporting datasheets. (EC) Erasure Coding is supported by several storage vendors.
3	Storage Processor	Please note the number of cores as per the requirements, is our requested minimum, for a single storage device CPU, assuming each controller has 2 CPUs and the proposed system is a dual controller system.
4	Cloud Connection	NHIF is requesting for a system with the possibility to connect to the mentioned among other market leaders. ('such as')
5	Sizing Question	NHIF has done the appropriate and extensive sizing. Please adhere to the specifications provided.
6	Support Question	Please note that NHIF requires 24X7 Support from OEM for the proposed components, be it online or onsite, for raised tickets. The tenderer should include onsite support and provide a service-level-agreement with an escalation matrix included within it.
7	Extension	Please work within the given tender period

All the other details of the tender document remain the same with the Closing as indicated in the document (21st March 2023 at 10:00 am).

Dr. Wasike Walubengo
For: Ag. Chief Executive Officer