

**ADDENDUM 1**

**RESPONSE TO REQUEST FOR CLARIFICATIONS**

**TENDER FOR PROVISION OF SERVICE MAINTENANCE OF STANDBY GENERATORS -TENDER NO: NHIF/005/2023-2024**

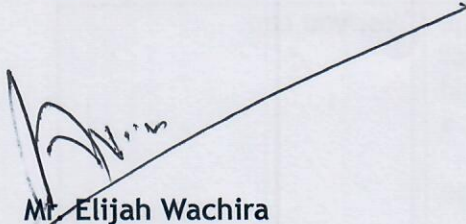
Bidder No. 1	Provision in Tender Document/ Requirements	Clarifications Sought	Response
	In the Activity Schedule - SECTION VII Bidders are required to give itemized rates for services in order to distinguish between the different classes of services. However, in the specifications and priced Activity schedules there is only 1 row and column for unit price since the service rates for each quarter service won't be the same.	<p>1.Can we annex the service rates for every generator and provide a comprehensive summary for the grand totals?</p> <p>2. Kindly advise on the totals to be transferred to the Form of Tender, Is it for 1year or for 3 years?</p> <p>3. Are we allowed to attach emergency call - out rates?</p>	<p>Yes, you can.</p> <p>The totals as put in the Form of Tender should be for one (1) year.</p> <p>Yes, provide call out rates.</p>

**PROVISION OF SERVICE MAINTENANCE FOR EIGHT (8NO.) LIFTS AT NHIF BUILDING AND TWO (2NO.) LIFTS AT CONTRUST HOUSE - TENDER NO. NHIF/004/2023-2024**

Bidder No.1	Provision in Tender Document/Requirements	Clarifications Sought	Response
	1. Tender Comprehensiveness The document mentions tender comprehensiveness; however, the price schedule lacks the entry for the spare parts list equally the list of spare parts to be covered is not listed.	We therefore request your guidance and way forward over the same.	<p>Apart from the normal service quote, the bidder is required to provide a price list of commonly replaceable parts and call ups.</p> <p>In cases of service that requires replacement of parts a separate approval will be sought, and an LPO/LSO issued.</p>



	<p>2. NCA Certification In your list of mandatory requirements NCA Certification is listed, and as a foreign contractor, we understand it's not mandatory during tendering process. However, upon award of the contract we are mandated to obtain the NCA certification.</p>	<p>We therefore request your guidance and way forward over the same</p>	<p>This tender is for National Contractors. Foreign bidders if/when they win will be required to provide NCA certification before commencement of work.</p>
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**Mr. Elijah Wachira**  
**Chief Executive Officer**  
**National Health Insurance Fund**

**31<sup>st</sup> October 2023**